



Illinois Department of Insurance

BRUCE RAUNER
Governor

JAMES A. STEPHENS
Acting Director

TO: ALL ACCIDENT AND HEALTH INSURERS AND HMOs

FROM: JAMES A. STEPHENS, ACTING DIRECTOR

DATE: JUNE 25, 2015

RE: COMPANY BULLETIN #2015-05

EXTERNAL REVIEW FORMS – REVISED

The purpose of this bulletin is to inform health carriers that the external review forms required to be sent out under 215 ILCS 180/20 have been changed. The revised forms are available at <http://insurance.illinois.gov/ExternalReview/default.asp>. The External Review Request Form and Appointment of Authorized Representative Form have been revised. The Health Care Provider Certification Form has been separated into two forms; one for expedited requests and one for experimental/investigational requests. Health carriers should include the revised forms with all notices required under Section 20 of the law.

In addition, external reviews may now be filed online via the Department's Message Center located at <https://mc.insurance.illinois.gov/messagecenter.nsf>. This information, along with a link to <http://insurance.illinois.gov/ExternalReview/default.asp> should be included in notices sent to members and authorized representatives.

For questions regarding this bulletin, please contact Mary Petersen at mary.petersen@illinois.gov.