

Individual Annuity

2011 Complaint Statistics of Insurance Companies Showing 5 or More Complaints for Coverage Type Individual Annuity	Complaints Closed During 2011	Individual Life Policies in Force as of 12/31/2011	2011 Individual Life Complaint Ratio per 10,000 policies in force	Major Reasons Complaints were filed with the Illinois Department of Insurance				2010 Consumer Complaint Report Ratio
				under writing	marketing - sales	claims	policy service	
Allstate Life Insurance Company	5	20,051	2.49	0	0	2	3	-

"-" indicates that company was not included in the 2010 Consumer Complaint Report due to minimum compliant activity during 2010.