

2006 Complaint Statistics of Insurance Companies Showing 10 or More Complaints for Coverage Type - Homeowners	Complaints	Homeowners 2006 Illinois Direct Written Premium \$	2006 Homeowners Complaint Ratio per \$1 Million in Direct Written Premiums	Major Reasons Complaints were filed with IDFPR, Division of Insurance			
				Underwriting	Marketing Sales	Claims	Service
ALLSTATE INSURANCE COMPANY	164	\$154,104,522	1.06	19	5	136	4
AMERICAN FAMILY MUTUAL INSURANCE COMPANY	56	\$126,285,320	0.44	11	0	40	5
COUNTRY MUTUAL INSURANCE COMPANY	33	\$173,608,087	0.19	11	2	20	0
HOMESITE INSURANCE COMPANY OF ILLINOIS	10	\$5,053,025	1.98	4	1	5	0
ILLINOIS FARMERS INSURANCE COMPANY	36	\$132,095,635	0.27	7	2	23	4
MEMBERSELECT INSURANCE COMPANY	18	\$21,838,999	0.82	9	0	8	1
STANDARD MUTUAL INSURANCE COMPANY	10	\$10,907,847	0.92	2	0	8	0
STATE FARM FIRE & CASUALTY COMPANY	141	\$745,291,945	0.19	69	2	69	1
TRAVELERS PERSONAL INSURANCE COMPANY	11	\$29,629,201	0.37	7	0	4	0