

**2006 Complaint Statistics for Health Service Organizations -
Complaints - Illinois Members Only**

	Complaints	Total Illinois Members as of 12/31/2006 in Force	Non-Medicaid/Non- Medicare Members/ Non- Federal Employer Health Benefit Plans Members as of 12/31/2006 *	Complaint Ratio per 10,000 Members Enrolled in Illinois	Underwriting	Marketing/ Sales	Claims	Service
COMPBENEFITS DENTAL, INC.	10	79,028	79,028	1.26	0	0	10	0
DELTA DENTAL PLAN OF ILLINOIS	13	302,717	302,717	0.43	0	0	13	0
FIRST COMMONWEALTH INSURANCE COMPANY	2	186,205	186,205	0.11	0	0	2	0
DENTAL CONCERN LTD (THE)	1	6,852	6,852	1.46	0	0	1	0

*Total is adjusted to delete

Medicaid/Medicare Members and FEHBP
Members.

Enrollment numbers shown are derived from the 2006 Illinois Enrollment page included in the 2006 Annual Statement filing.