

IN THE MATTER OF:

INDIANA INSURANCE COMPANY 175 BERKELEY STREET BOSTON, MASSACHUSETTS 02117

## STIPULATION AND CONSENT ORDER

WHEREAS, the Director (Director) of the Illinois Department of Insurance (Department) is a duly authorized and appointed official of the State of Illinois, having authority and responsibility for the enforcement of the insurance laws of this State; and

WHEREAS, Indiana Insurance Company (Company) is authorized under the insurance laws of this State and by the Director as a foreign stock company, to engage in the business of soliciting, selling and issuing insurance policies; and

WHEREAS, a Market Conduct Examination of the Company was conducted by duly qualified examiners of the Department pursuant to Sections 132, 401, 402 and 425 of the Illinois Insurance Code (215 ILCS 5/132, 5/401, 5/402 and 5/425); and

WHEREAS, the Department filed an examination report as an official document of the Department as a result of the Market Conduct Examination; and

WHEREAS, said report cited various areas in which the Company was not in compliance with the Illinois Insurance Code (215 ILCS 5/1 et seq.) and Department Regulations (50 Ill. Adm. Code 101 et seq.); and

WHEREAS, nothing herein contained, nor any action taken by or in connection with this Stipulation and Consent Order, shall constitute, or be construed as, an admission of fault, liability or wrongdoing of any kind whatsoever by the Company.

WHEREAS, the Company is aware of and understands its various rights in connection with the examination and report, including the right to counsel, notice, hearing and appeal under Sections 132, 401, 402, 407 and 407.2 of the Illinois Insurance Code and 50 Ill. Adm. Code 2402; and

WHEREAS, the Company understands and agrees that by entering into this Stipulation and Consent Order, it waives any and all rights to notice and hearing; and

WHEREAS, the Company and the Director, for the purpose of resolving all matters raised by the report and in order to avoid any further administrative action, hereby enter into the Stipulation and Consent Order.

NOW, THEREFORE, IT IS agreed by and between the Company and the Director as follows:

- 1. That the Market Conduct Examination indicated various areas in which the Company was not in compliance with provisions of the Illinois Insurance Code and/or Department Regulations; and
- 2. That the Director and the Company consent to this Order requiring the Company to take certain actions to come into compliance with provisions of the Illinois Insurance Code and/or Department Regulations.

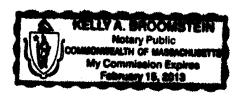
THEREFORE, IT IS HEREBY ORDERED by the undersigned Director that the Company shall:

- 1. Institute and maintain procedures to provide the insured with a reasonable written explanation of delay in payment within 40 calendar days from the date of report, to the date of final payment, as required by 50 Ill. Adm. Code 919.80(b)(2).
- 2. Institute and maintain procedures whereby all insureds with total loss claims are provided the informational letters commonly known as "Right of Recourse" and "Exhibit A" letters, as is outlined in 50 Ill. Adm. Code 919.80(c)(2)(F) Right of Recourse and 50 Ill. Adm. Code 919.80.Exhibit A.
- 3. Institute and maintain procedures whereby all insureds with total loss claims are correctly refunded the applicable sales tax, transfer and title fees as outlined in each Company's code of procedures and as is required by 50 Ill. Adm. Code 919.80(c)(3)(A)(i).
- 4. Submit to the Director proof of compliance with the above three (3) Orders within 30 days of receipt of these Orders.
- 5. The Company shall pay to the Director, within 30 days, a civil forfeiture of \$25,000.

NOTHING contained herein shall prohibit the Director from taking any and all appropriate regulatory action as set forth in the Illinois Insurance Code, including but not limited to levying additional forfeitures, should the Company violate any of the provisions of this Stipulation and Consent order or any provisions of the Illinois Insurance Code or Department Regulations.

Indiana Insurance Company

Subscribed and sworn to before me this 15th day of June A.D. 2010.



DEPARTMENT OF INSURANCE of the State of Illinois;

DATE June 22, 2010

Michael T. M. Raith Michael T. McRaith Director

