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Governor

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NEWS

Illinois Department of Insurance

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INADVERTENT DATA RELEASE

SPRINGFIELD – On November 9, 2015, the Department of Insurance (DOI), through a constituent complaint learned of an inadvertent data disclosure involving health care providers' Social Security Numbers (SSNs). DOI provided unredacted filings from Blue Cross Blue Shield to the System for Electronic Rate and Form Filing (SERFF) database which posted the information on its publically available website.

Upon learning of the disclosure, DOI took immediate action to remove personal information from the publicly available website. The Department also reviewed all other filings similar in nature to the BCBS filings and determined no other personal information was disclosed.

The security of personal information of Illinois health providers is a priority and notification of this disclosure is being furnished to all persons involved. The Department is taking steps to prevent future disclosures, including a review of DOI's procedure for posting information to publically accessible data bases.

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