



PAT QUINN  
Governor  
MICHAEL T. McRAITH  
Director

# NEWS

## Illinois Department of Insurance

FOR IMMEDIATE RELEASE:  
May 10, 2011

CONTACTS:  
Anjali Julka (312) 814-0093  
Louis G. Pukelis (312) 814-0778

\*\*\* MEDIA ADVISORY \*\*\*

*For Tomorrow, Wednesday, May 11, 2011*

## State Offers Free Insurance Counseling to Storm Victims in Centralia and Marion County

*Illinois Department of Insurance Counselors Help Southern Illinois Homeowners with Insurance Claims, Forms*

SPRINGFIELD—May 10, 2011. The Illinois Department of Insurance (DOI) is offering free, one-on-one insurance-claims counseling services to help individuals in Centralia, Marion County and surrounding communities who have been affected by the recent storms.

Department staff will be on-site to provide information on how to properly document storm damage, whether to make temporary repairs, what a homeowner policy covers and what to expect during the claims process. Further information on the Centralia insurance counseling sessions is available by calling (618) 533-7623.

The Department can assist with claim questions via its toll-free hotline at (866) 445-5364. Information on insurance coverage and how to handle the insurance claims process following a natural disaster can also be found in the Department's consumer fact sheet "When Disaster Strikes – What to do After an Insured Homeowners Loss" available on the Department's website [www.insurance.illinois.gov](http://www.insurance.illinois.gov) or by clicking [here](#). A list of agencies and organizations available to help ease the burdens caused by a major disaster is also available on the Department's website or by clicking [here](#).

**WHO:** Illinois Department of Insurance to provide free insurance-claims counseling to storm victims

**WHEN:** Wednesday, May 11 -- 10 a.m. to 4 p.m.

**WHERE:** Centralia City Hall  
City Council Chambers  
222 South Poplar St  
Centralia

###