

2006 Complaint Statistics of Insurance Companies Showing 10 or More Complaints for Coverage Type - Individual Accident & Health	Complaints	Individual Accident and Health Policies in Force in 2006	2006 Individual A&H Complaint Ratio per 10,000 policies in force	underwriting	marketing/sales	claims	policyholder service
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	27	333,369	0.81	1	1	24	1
AMERICAN REPUBLIC INSURANCE COMPANY	11	5,271	20.87	1	0	7	3
BANKERS LIFE & CASUALTY COMPANY	31	14,877	20.84	14	1	13	3
COMBINED INSURANCE COMPANY OF AMERICA	16	149,975	1.07	0	1	12	3
CONSECO HEALTH INSURANCE COMPANY	22	14,366	15.31	2	1	15	4
CONSECO SENIOR HEALTH INSURANCE COMPANY	29	9,285	31.23	5	0	21	3
HEALTH CARE SERVICE CORPORATION	309	484,439	6.38	62	2	197	48
HUMANA INSURANCE COMPANY	24	120,087	2.00	2	0	19	3
MUTUAL OF OMAHA INSURANCE COMPANY	11	18,964	5.80	3	0	7	1
PENN TREATY NETWORK AMERICA INSURANCE COMPANY	12	8,125	14.77	1	0	10	1
UNICARE HEALTH INSURANCE COMPANY OF THE MIDWEST	85	45,300	18.76	10	1	66	8