

Top Ten Subject Categories of Telephone Calls

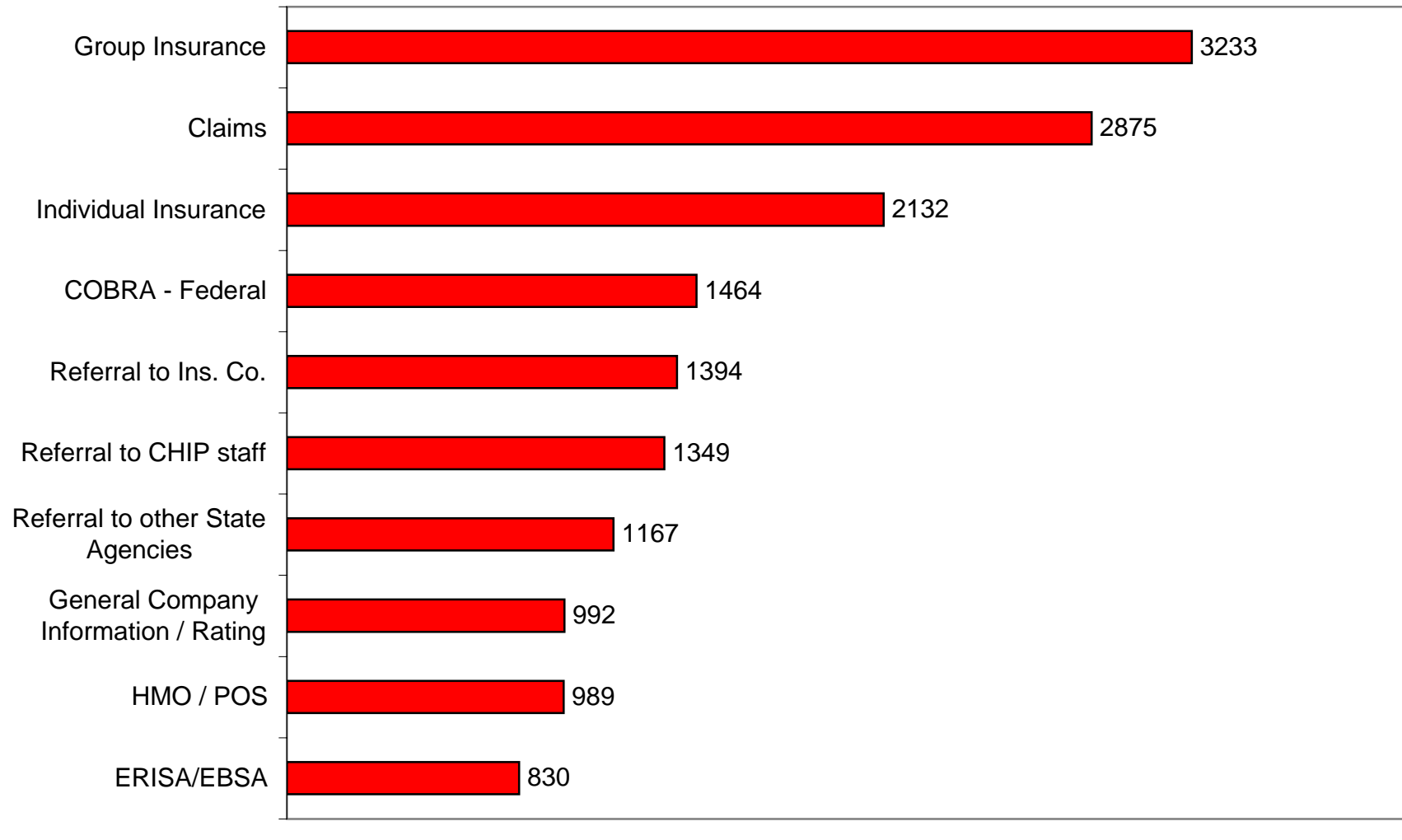


EXHIBIT 2

1/1/2004 - 12/31/2004