SHIP Wants to Help

Paid with financial assistance in whole or in part through a grant from the Centers for Medicare & Medicaid Services, the federal Medicare agency.

State of Illinois
Department of Insurance

The Senior Health Insurance Program (SHIP) provides free individual counseling services at local sites throughout Illinois.

SHIP is dedicated to educating people with Medicare and their caregivers about available insurance options.

SHIP services are also available for people on Medicare due to a disability.

SENIOR HEALTH INSURANCE PROGRAM

Illinois Department of Insurance

SHIP

320 West Washington Street
Springfield, IL 62767-0001

Phone: 1-800-548-9034
217/524-4872 (TDD)

Fax: 217/557-8457
Website: www.insurance.illinois.gov

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Senior Health Insurance Program (SHIP)

Because the Best Choice is an Educated Choice

1-800-548-9034

About us

SHIP is a free counseling service provided by the Illinois Department of Insurance.

SHIP does not sell or solicit insurance.

SHIP is not an insurance plan.

SHIP trains volunteer counselors throughout the State of Illinois to provide one-on-one help with your insurance.

SHIP volunteer counselors provide you with information you need to make educated decisions about your insurance.

Free Expert Knowledge

SHIP counselors can answer questions about:

- Medicare
- Medicare Supplement Insurance
- Medicare Advantage Plans
  - HMOs
  - PPOs
  - PFFS
- Prescription Drug Coverage through Medicare and other sources
  - Extra Help from Social Security for prescription drug costs
  - Illinois Cares Rx prescription drug assistance program
- Long-term Care Insurance
- Medicare Claims and Appeals
- Medicare Beneficiary Rights and Guarantees

How to Contact Us

SHIP provides a toll-free number for your convenience.

1-800-548-9034

A SHIP counselor is waiting for your call today.

Call us and let our counselors assist you with your health insurance questions.

You may be referred to a SHIP sponsored site in your area for more personal assistance.