

DISASTER RESPONSE CENTERS (DRC)

DRC- Chicago/Cook County

North Park Village
5801 N. Pulaski, Building C
Chicago, IL 60646

Operating hours: Monday thru Saturday 9:00 A.M. – 6:00 P.M.

DRC- Chicago/Cook County

Royal Savings Bank
9226 S. Commercial Avenue
Second Floor
Chicago, IL 60617

Operating hours: Monday thru Saturday 9:00 A.M. – 6:00 P.M.

After the DRCs close, registration continues to be available in several ways: online at www.disasterassistance.gov or via web-enabled phone at m.fema.gov. Applicants may also call 800-621-3362 or (TTY) 800-462-7585. People who use 711-Relay or Video Relay Services (VRS) can call 800-621-3362. For more information, visit the Illinois Disaster website www.fema.gov/disaster/4116.

Multilingual phone operators are available on the FEMA helpline. Choose Option 2 for Spanish and Option 3 for other languages.

[For those who would rather visit an open DRC, go to www.FEMA.gov/disaster-recovery-centers. The deadline for registering is July 9.](http://www.FEMA.gov/disaster-recovery-centers)

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.